Q1: What is included in the December 2017 MNP Release 4 update?

The MNP Release 4 update includes the following new features, information, and changes:

1. New MNP login page –The MNP login page (http://my.navy.mil) has been redesigned for Release 4. Sailors can choose to login to either the MNP Low Bandwidth or MNP High Bandwidth sites from the login page, and the "Quick Links" and "About MNP" pages have also been redesigned to be more user friendly.
2. Voluntary Education (VOLED) – the Training, Education, Qualifications CLE has been updated with a new **Appointment Scheduler** feature which allows Sailors to schedule:
    a. Appointments with a Navy College Counselor – Counseling appointments for career and education guidance.
    b. Language Tests – Foreign language aptitude, reading, listening, and speaking testing.
    c. Academic Tests – High school completion, undergraduate or graduate entrance, and course credit testing.
3. As a result of Sailor feedback, the General Military Training (GMT) page has been redesigned to be more user friendly. Take a look at the new GMT page by going to **Professional Resources > General Skills Training > General Military Training (GMT).** The GMT course listings are now in a format that is easier to read and understand, making it easier for you to complete your mandatory training.
4. MNP Global Change - The Collateral Duty CLE has been removed and added into the Performance CLE. This brings the total number of CLEs available in MNP down to ten.

To learn more about the MNP Release 4 update, please see the MNP Release 4 Quick Tour in the Support/MNP Help section in the MNP main menu.

Q2: What is My Navy Portal?

On Feb. 20, 2017, the U.S. Navy launched the beta release of My Navy Portal (MNP), a new Web portal designed to aggregate several personnel, training, and education websites for Sailors into one location. The goal of MNP is to provide Sailors a single portal with which they can manage their careers from the day they join to the day they separate. MNP will consolidate access to personnel databases, training and education systems, and supporting websites into one easy-to-use system. Sailors will see continued improvement and added functionality with each quarterly software update to MNP. Upon completion of the beta release, MNP will be launched fleetwide and be available to Sailors as the central on-line location for their personnel information. This is the first step in providing a one-stop shop for Sailors to access their personnel information. Sailors deserve a modern personnel system and we are committed to giving it to them.

Q3: What's new about My Navy Portal?

MNP content is based on real tasks that Sailors must perform to manage their Navy careers. Information in MNP is divided into 10 categories called Navy Career & Life Events (CLEs). When CLEs are fully developed by 2020, Sailors will be guided through a task-based process to view their data, complete associated tasks, and find help or support if they need it.

CLE categories in MNP

1. New to the Navy
2. Advancement & Promotion
3. Assignment, Leave, Travel
4. Career Continuation
5. Deployment
6. Pay & Benefits
7. Performance
8. Retirement & Separation
9. Sailor & Family Support
10. Training, Education, Qualifications

Q4: What was included in the beta release of My Navy Portal?

The beta release of MNP in February 2017 provided Sailors access to their Physical Readiness Information Management System (PRIMS) data and Official Military Personnel File (OMPF). Additionally, Sailors are now able to view the following on MNP:

- Navy Knowledge Online (NKO) content
- Navy Advancement Center
- Navy Schools and Learning Centers
- Personnel Qualification Standards
- General Military Training (GMT)

Sailors are also able to access the following links in MNP:

- Career Management System-Interactive Detailing (CMS-ID)
- Sailors' Electronic Training Jacket (ETJ)
- Joint Services Transcript
- Navy eLearning (NeL)
- Navy Credentialing Opportunities Online (COOL)
- Navy Standard Integrated Personnel System (NSIPS) Electronic Service Record and eLeave
- Pay/Personnel Standard Operating Procedures
- U.S. Navy Awards (NDAWS)

New features will be added periodically until the full MNP capability is available, expected in 2020.

Q5: How are Sailors involved in the development of My Navy Portal?

Sailors have been integral to the development of MNP from the very beginning. The very first MNP Working Group, composed of Sailors from all the warfighting communities and the Reserves, defined the CLEs around which MNP's task-based capability is being developed. Sailors participate in every CLE Working Group, providing their Fleet-perspective feedback throughout the design process and will continue to participate in working groups until all the CLEs are fully developed.

Sailors stationed around the world, ashore and afloat, participated in verification tests to ensure MNP is available to all users and the code is working properly in all Fleet environments. Sailor feedback continuously enhances existing MNP capabilities and is incorporated into design proposals for future releases. Additionally, Sailors are testing and providing input to the style, look, and feel of all new capabilities and information added to MNP with each quarterly software release.

When MNP reaches full capability in a few years, the result will be a portal with a look and feel that resonates with Sailors, provides access to authoritative information, and is easy to navigate and simple to use. You can provide Feedback and input into the MNP development by filling out the Feedback form on the top-level menu, or on the page-specific feedback forms in MNP (see Q13).

Q6: When will My Navy Portal reach its full capability?

Full implementation will take a few years, with MNP projected to reach full operational capacity in 2020. The MNP team will add new functionality and make improvements based on Sailor feedback. As we add functionality to MNP and integrate a single sign-on capability, the need to access other online systems will be reduced. When MNP achieves full implementation, it will be the one-stop shop for all manpower, personnel, training, and education information.

Q7: How will My Navy Portal change after the initial release?

The first full release of MNP lays the foundation for continuous improvements to reach full capability. Here are some changes you can expect after the initial release of MNP:

- Interfaces to other systems that feed data into the various MNP Career & Life Event categories will be completed, further reducing the need for you to access separate systems.
- More tasks and checklists will be incorporated. Sailors will find a lot of links on MNP initially; we are building it while you use it. Integrated content will expand as we continue to build it. Just two of the Navy Career & Life Events have been through the development process, but we'll link you to the systems and websites you know while we continue to develop the portal.
- Your personnel information will be brought into "My Record," which will reduce the number of systems you have to visit for authoritative data.
- Career & Life Event data from MNP will be made available to mobile devices.
- Ideas for improvements will come directly from the Sailors who use the portal as Sailor feedback is incorporated into MNP.
- Sailor support in MNP will be expanded to help answer questions Sailors may have, help correct data that may be inaccurate, and help guide Sailors toward the goal of self-service.

Q8: What's the relationship between Navy Knowledge Online (NKO) and My Navy Portal (MNP)?

The goal for MNP is to consolidate the many personnel, training, and education systems Sailors use today into a single portal. NKO is the first system to be consolidated and all updated and relevant content has been migrated into MNP. NKO was retired on April 14, 2017, and anyone visiting NKO is now redirected to MNP. Please see the MNP Release 1 Quick Tour in the MNP Support/MNP Help section in the MNP main menu to learn where NKO content can be found in MNP.

Q9: How does the release of MNP relate to the Navy's mobile application efforts?

The beta release of MNP helps pave the way for more career-related mobile applications for Sailors, several of which are currently under development. The software that MNP is built on makes it much easier to develop mobile applications that display information contained in MNP. There are several mobile apps in the planning stages for MNP-related content.

Q10: Can MNP be accessed on a mobile device?

MNP can be accessed via a mobile device, but only if the user has a mobile CAC reader to enable login to the portal. These restrictions are due to Navy policy requiring CAC/PKI tokens for access to Personally Identifiable Information (PII). A good resource page for both Android and Apple mobile CAC readers can be found at this location: https://militarycac.com/

Q11: Which Internet browser is best for accessing/using MNP?

MNP was developed for Internet Explorer (IE) versions 10 and higher. MNP does work on other browsers (e.g., Chrome, Firefox) but IE version 10+ is recommended for best results.

Q12: Is MNP accessible from afloat?

Yes. However, challenges routinely exist for platforms with limited, low, or intermittent bandwidth and we are working diligently to improve Sailor access and use in these environments.

All MNP users must have internet access, a CAC, and a CAC-enabled computer for MNP login. Additionally, MNP performs best when using Internet Explorer (IE) version 10 or above. Afloat units with older browsers and limited connectivity may have difficulty using MNP, but a low bandwidth version is accessible from the MNP Public website at http://my.navy.mil and Sailors can toggle on and off the low bandwidth version using buttons provided on every MNP page.

PLEASE NOTE: Afloat units with COMPOSE 3.x with Windows XP and IE.8 installed, please log into https://navalnetworks.nmci.navy.mil to view SPAWAR/PEO C4I authorization and step-by-step procedures for installing Firefox.

See Q15 for more information about the MNP low bandwidth version.

Q13: Do Sailors have the ability to provide feedback on MNP?

Yes, Sailor feedback is highly encouraged and several feedback mechanisms have been built into the site. Since MNP will be a work in progress for a couple of years, Sailor feedback is critical to the development process. You can leave feedback on any page in MNP by clicking the plus (+) sign at the bottom right of the page, or you can go to the Feedback section under the Support tab on the main menu. If you have any ideas to improve MNP, please let the MNP team know so that your feedback can help improve MNP for all users.

Q14: What was included in the June 2017 MNP Release 2 update?

The MNP Release 2 included the following new features and information:

1. A new Exchange of Duty (SWAPS) capability was added to the Assignment / Leave / Travel CLE. SWAPS allows Sailors to view jobs in the same geographic area that they may want to exchange with a fellow Sailor. SWAPS works like an electronic bulletin board where Sailors can view and request SWAPS all from within MNP. The new MNP SWAPS capability will walk you through the process of determining if you are eligible, searching open jobs, finding a SWAPS partner, and requesting a SWAPS through your detailer.

2. The Advancement & Promotion CLE was updated with links and reference material for Active Duty Officers. In this section, Active Duty Officers can now find links to help determine their eligibility, an application for selection board membership, view the selection board schedule, check to see if your package was received by the board, view the promotion board approval process, and view board results. Additional reference information can be found in this section, including information for board-eligible candidates, updated board procedures, and how to become a board member or recorder. Sailors now have the ability to view, sort, and share this information.

To learn more about the MNP Release 2 update, please see the MNP Release 2 Quick Tour in the Support/MNP Help section in the MNP main menu.

Q15: What was included in the August 2017 MNP Release 3 update?

The MNP Release 3 update included a low bandwidth version of MNP that can be accessed afloat, or ashore in areas with limited bandwidth. The low bandwidth version of MNP removes all photos, graphics, and formatting found on the standard version of MNP in order to minimize the time it takes for each page to load in your browser. The low bandwidth version of MNP will load faster, perform smoother, and allow you to quickly complete Navy career tasks in MNP.

PLEASE NOTE: Not all MNP content is available in the low bandwidth version.

With Release 3, Sailors now have the option to choose the low bandwidth version of MNP upon login, or to toggle between low bandwidth and high bandwidth versions of MNP from any page within the portal. To learn more about the MNP Release 3 update, please see the MNP Release 3 Quick Tour in the Support/MNP Help section in the MNP main menu.